

AI-POWERED CUSTOMER SUPPORT

Imagine providing personalized customer support without answering the phone. Bidgely's AI-driven CSR solution enables utilities to provide enhanced, AI-powered support to smart meter and non-smart meter customers.

ALERT

Personalized alerts help to pre-empt questions that trigger phone calls.



ANSWER

A Voice Advisor answers questions to further reduce phone calls.



Why is my bill higher than usual?



Looks like your AC usage was 20% higher than usual due to hot weather.

Watch the video:
<https://youtu.be/WhQ5U41GTTg>

ASSURE

Arm your support reps to quickly diagnose and resolve issues.



I see that your AC usage was high due to some hot weather days, but you also started cooling earlier in the season than similar homes in your area.

RESULT

LOWER CALL
CENTER COSTS

HIGHER CUSTOMER
SATISFACTION

To learn more
info@bidgely.com

